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For Immediate Release
June 7, 2021

Kodiak, Alaska – Kodiak Community Health Center (KCHC) was recently notified that Capture RX, a third-party business associate, experienced a data breach on February 6, 2021. The breach included limited data on 3,800 patients of KCHC who had filled prescriptions at either Walmart or Safeway pharmacies in Kodiak. Capture RX will be notifying each individual involved in the breach with a mailed letter over the next two weeks.

CaptureRx is a third-party administrator that provides services to KCHC regarding the 340B program which reduces prescription drug costs.

What Happened? Capture Rx recently became aware of unusual activity involving certain files on its systems. Following this, CaptureRx immediately began an investigation into this activity and worked quickly to assess the security of its systems. On February 19, 2021, the investigation determined that certain files were accessed on February 6, 2021 without authorization.

CaptureRx immediately began a thorough review of the full contents of the files to determine whether sensitive information was present at the time of the incident. CaptureRx confirmed that some information for KCHC patients was present in the relevant files. **To date, CaptureRx is unaware of any actual or attempted misuse of patient information as a result of this incident.**

What Information Was Involved? The investigation determined at the time of the incident, the relevant files contained the following Data Elements (First Name, Last Name, Date of Birth, Prescription Information, and for some patients, the Medical Record Number). Please note that while their investigation has not identified any actual or attempted misuse of the patient information, we are providing patients this notice to ensure that all those affected are aware of this incident.

What is CaptureRx Doing? Data privacy and security is among CaptureRx's highest priorities, and there are extensive measures in place to protect information in CaptureRx's care. Upon learning of this incident, CaptureRx moved quickly to investigate and respond. This investigation and response included confirming the security of CaptureRx's systems, reviewing the contents of the relevant files for sensitive information, and notifying business partners associated with that sensitive information. As part of CaptureRx's ongoing commitment to the security of information, all policies and procedures are being reviewed and enhanced and additional workforce training is being conducted to reduce the likelihood of a similar event in the future.



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What is KCHC Doing? KCHC had already been in the process of moving to a different third-party administrator for our 340B pharmacy program. We have recently signed a contract with a new administrator and are in process of moving our account. “As a Board of Directors, and on behalf of the employees of KCHC, we are saddened by this event and we encourage patients who receive the letter to be diligent in monitoring their accounts. We understand the trust that our patients place in us and we are taking this very seriously.” says Tricia Krug, Chair of the Kodiak Island Healthcare Foundation and the KCHC Board.

What Patients Can Do. We encourage affected patients to remain vigilant against incidents of identity theft and fraud, to review their account statements and explanation of benefits forms, and to monitor their free credit reports for suspicious activity and to detect errors.

For More Information. Those impacted patients will receive a letter in the mail and for any additional questions, can **call CaptureRx’s dedicated assistance line at 855-654-0919 (toll free)**, Monday – Friday, 9 a.m. to 5 p.m., Eastern Time.

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